



### The company

Bond Partners is one of the UK's fastest growing independent accountancy practices. With more than 21 partners and staff operating from 12 offices around the UK, Bond Partners offers a responsive and highly effective combination of local practice involvement and accessibility, with national practice infrastructure and resource.

### The business requirement

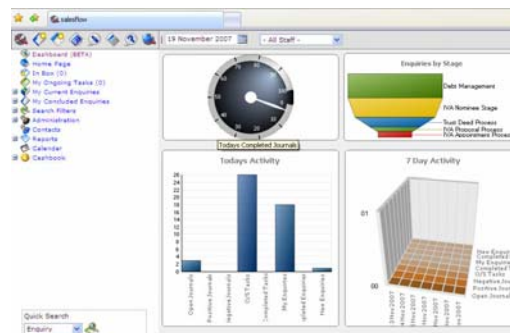
Bond Partners chose to install Sawfish Software's DebtFlow solution to streamline the processes involved in Individual Voluntary Arrangements (IVAs), and to automate much of the work, enabling auditors to handle higher numbers of cases.

The Personal Debt department of Bond Partners, which has over 25 years' experience as insolvency practitioners, works with individuals and sole traders faced with debt to organise and manage the repayments. In many cases this involves an IVA, which places a freeze on interest and penalties throughout the period of the arrangement, and creates a realistic schedule of repayments.

**"Bond Partners was seeking a software solution which would automate the admin intensive elements of the personal insolvency process."**

### The DebtFlow solution

Sawfish Software's DebtFlow solution is specifically designed to automate many parts of the debt management process, enabling auditors to handle a higher number of cases. By capturing all relevant details for each case, advisors are able to deal knowledgeably with each individual account. Additionally, each stage of the process is mapped out, ensuring full completion of tasks, with reminders for time-dependent operations.



Steve Hull, managing director of Sawfish Software, said: "Bond Partners has witnessed an increased demand for its debt management services, and was seeking a software solution which would automate the admin-intensive elements of the processes.

"By freeing up the firm's qualified auditors at the front end, Bond Partners will be able to increase its number of clients. Additionally, with a centralised source of information at the fingertips of the debt-management team, clients can feel confident that whoever answers their call will be able to access all the details of their case."

### The benefits to Bond Partners LLP

Theodoulos Papanicola, partner of Bond Partners LLP "With the combination of Bond Partners extensive experience in debt-management, and Sawfish Software's DebtFlow software, I am confident that the department will be able to meet the increased demand for IVAs."

"Sawfish Software is working closely with the Personal Dept department to configure the DebtFlow system to Bond Partners working practices. There is added value to our business by streamlining the debt-management processes."

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"Debt management is often stressful for the people involved, and by freeing up our auditors time and giving them immediate access to all relevant information, clients can be confident that Bond Partners will provide the very best service throughout the period of the arrangement."



**"There is added value to our business by streamlining the debt management processes."**